



NORBERT E. MITCHELL CO., INC.

www.nemitchell.com

CT LIC. # 390200 HOD # 145

DANBURY (203) 744-0600
NEW MILFORD (860) 354-5518
REDDING/RIDGEFIELD (203) 431-3921
NEW CANAAN (203) 966-5001
OUT OF LOCAL CALLING AREAS (800) 237-3835

Basic Oil Heat Plan

The **Basic Oil Heat Plan** covers just about anything that's likely to go wrong with your burner or fuel supply system and includes an annual tune-up (see General Conditions for details) to increase your system's longevity and performance!

Norbert E. Mitchell Co., Inc. will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.

Controls

Aquastat	Stack Control
Cad Cell	System 2000 Manager
Cad Cell Assembly	Thermostat (manual)
Cad Cell Relay	Triple Aquastat
Circulator Relay	
Emergency Switch	
Fan & Limit Control	
Fuses (internal)	
High Limit Control	
Low Limit Control	
Pressuretrol Control	
Primary Control	
Pyrostat	
Reverse Aquastat	

Burner Replacement Parts

Air Filters (one only)*	Electrode Assembly
Blower Belt	End Cone
Burner Blast Tube	Ignition Leads
Burner Coupling	Ignition Transformer
Burner Fan	Ignition Transformer Gasket
Burner Flange Gasket	Ignition Wiring
Burner Housing	Low Voltage Transformer
Burner Motor (up to ½ HP)	Nozzle
Burner Switch	Nozzle Adapter
Buss Bar Transformer Leads	Nozzle Assembly
Delayed Oil Valve	Porcelains
Delayed Oil Valve Coil	Solenoid Valve
Electrodes	24 volt Wiring (exposed)

Fuel Supply Parts

Anti-hum Device
Fill Cap
Firomatic Valve
Flare Fittings
Fuel Filter Cartridge
Fuel Filter Complete
Fuel Pump
Fuel Pump Bleeder
Fuel Pump Strainer
Oil Line (exposed)
Oil Line Fittings (exposed)
Oil Tank Gauge
Vent Cap

* Accordion style, Electrostatic and other specialty filters not covered.



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General Conditions

- 1) An annual Precision Tune-Up/Service Check will be performed once during the term of this agreement...
The annual tune-up includes:
Test and adjust oil burner for maximum efficiency
Clean and check electrodes and nozzle assembly
Safety check all operating controls
Install new air filters, oil filter cartridge, and burner nozzle, if necessary
Check oil tank
Inspect Combustion Chamber
Oil all motors on burners, fans, and circulators
Clean and inspect flue pipe including chimney base (where accessible)
2) Labor is covered only for the repair and replacement of covered parts.
3) This agreement does not cover repair or replacement of obsolete parts such as certain zone valves, circulators, combustion chambers, humidifiers, and air cleaners which are not available through regular sources of supply.
4) All parts listed under this agreement which are eligible for replacement will be replaced with equivalent parts. Parts upgrades are not covered and will be charged accordingly. Initial repairs required to put the heating system in acceptable condition are not covered.
5) Exclusions: This agreement does not cover parts or labor when failure is due to:
Lack of oil when delivery has been delayed due to delinquency in payments, or when customer is not on automatic delivery.
Customer leaving emergency switch in "off" position
Failure of customer to maintain proper boiler water level or pressure
Customer setting thermostat too low to call for heat
Frozen pipes
Water in tank or fuel system
Water damaged parts
Any system failure or damage caused by, or resulting from, the actions of the customer or any third party
6) This agreement is void if all fuel requirements or service on any parts or equipment covered by this plan are purchased from any source other than Norbert E. Mitchell Co., Inc.
7) This agreement covers one domestic type oil burner only. It does not apply to the following oil burners: pot type, low pressure, rotary, GE low pressure, and domestic type oil burners over 25 years old. We reserve the right to reject an oil burner from coverage under this plan prior to issuing or renewing this agreement.
8) This agreement does not cover, nor does it create, liability for injury or damages resulting from failure of the burner, oil lines, oil tank or other equipment, or consequential damages resulting from delays or inability to supply parts caused by or resulting from any cause not within our control or at unattended dwellings.
9) There are no promises, terms, conditions or obligations other than those printed herein, and this agreement contains the entire agreement of the parties hereto.
10) Your account must be current to be covered by this service agreement.
11) The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior.
12) If the customer is in violation of any of the terms of this agreement at any time, Norbert E. Mitchell Co., Inc. may terminate this agreement, without refund.

Service Hours

During the life of this agreement, Norbert E. Mitchell Co., Inc. will provide dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year. Emergency service is available after normal working hours for the following: NO HEAT, SERIOUS FUEL LEAKS OR DANGEROUS SITUATIONS. All other regular service will be performed during normal working hours, Monday through Friday, 7 a.m. to 5 p.m., except Holidays.

PLEASE KEEP FOR YOUR RECORDS.